

The opportunity to be a Herbalife Independent Distributor is entirely voluntary. If a Distributor resigns for any reason, the Distributor is entitled to a full refund of the cost of the IBP (if resignation occurs within 12 months of becoming a Distributor) and any unopened products, unused U.S. and Puerto Rico corporate event tickets, and Herbalife products literature and sales aids that are purchased within the previous 12 months and returned to Herbalife. The amount of the refund includes the cost of the items, any taxes, and shipping and any handling costs on the original delivery and return of the items to Herbalife. Herbalife will also arrange for the pick-up of items to be returned to Herbalife.

Herbalife will deduct the amount of Royalty Overrides, Commissions, Production Bonuses and any other earnings or benefits paid on the returned products from the respective earners and adjust qualifications as necessary.

The 12-month resignation period may be extended for Distributors living in certain states or US territories. *

How to Initiate a Repurchase of Inventory

Distributor may have the right to have Herbalife repurchase resalable inventory, under certain terms and conditions.

To initiate a repurchase of inventory, the first step is to complete the required forms, then mail, or email them to Herbalife. You may also initiate your request by logging in to myherbalife.com and submitting it online under the Shop > Resource Menu > Refunds & Exchanges section.

- Inventory Repurchase Request Form
- Product Return Form

Mailing Address:

Herbalife International of America, Inc. Attention: Refunds & Repurchase Department 950 W. 190th St. Torrance, CA 90502-1001

Email Address:

DS CSSupport@Herbalife.com

The forms must be accompanied by or preceded by a signed resignation letter, or instead of the resignation letter, the completed and signed Inventory Repurchase Request Form will be accepted by Herbalife as your resignation letter.

Return Product Authorization

- If you have met the requirements specified on the Inventory Repurchase Request Form and submitted your forms to Herbalife via any of the methods previously described above, please contact Herbalife's Repurchase Department at (855) 757-4747 to arrange the return of your inventory.
- Please be aware that all terms and conditions must be met, and to avoid handling delays, each side of your package must reflect the letters "BB" followed by your Herbalife Identification Number in large print (i.e., BB100000000).
- Once Herbalife has processed the return, the payment due will be issued.
- Herbalife will have no responsibility for items shipped that are outside of the guidelines provided.

For questions regarding the process, please contact Herbalife's Repurchase Department at (855) 757-4747.

HERBALIFE INTERNATIONAL OF AMERICA, INC Refunds & Repurchase Department 950 W. 190th Street Torrance, CA 90502-1001 T: 855-757-4747 Email: DS CSSupport@Herbalife.com

Inventory Repurchase Request Form

(This form is required.)

This form must be signed, dated, and returned to Herbalife to initiate your request.

- I hereby permanently resign as a Herbalife Independent Distributor.
- I understand that only unopened products, unused U.S. and Puerto Rico corporate event tickets, and Herbalife produced literature and sales aids that are purchased within the previous 12 months** are eligible for repurchase by Herbalife.
- I understand my refund will be issued for the cost I paid for the items, plus any taxes and any shipping and handlings costs on the original delivery and return of the items to Herbalife. Herbalife will also arrange for the pickup of items to be returned to Herbalife.
- I understand that I will be refunded via the same method of payment that was used when I bought the items. If I didn't pay via credit card, the refund will be via check or EFT.
- I understand that Herbalife has no responsibility for items returned that are not eligible for a refund pursuant to Herbalife's policy.
- I have included proof of purchase for any merchandise (copies of credit card statements, money orders or cancelled checks), which I did not purchase directly from Herbalife.
- I understand that if I permanently resign within 12 months after the date Herbalife accepted my Herbalife Distributorship Application and Agreement, I am entitled to a full refund of the cost of my International Business Pack whether or not in resalable condition.

By my signature, I acknowledge and agree to the above.

(Name - Please Print)

(Herbalife Identification Number)

(Signature)

(Date)

Please contact Herbalife's Refunds and Repurchase Department at 855-757-4747 to arrange the pick-up of your inventory.

**The 12-month resignation period may be extended for Distributors living in certain states or US Territories.

The personal information entered on this form will be used by Herbalife to process your request, to fulfill all legal and contractual requirements, and for other business purposes as described by our privacy policy, located at https://www.herbalife.com/privacy-policy. Herbalife or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy-policy. Herbalife or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy@herbalife.com/privacy-policy. Herbalife or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy@herbalife.com/privacy-policy. A paper copy is available upon request.



Products Return Form

In addition to the **Inventory Repurchase Request Form**, complete this form if your return includes Herbalife Nutrition product inventory including any Herbalife Literature and Sales Aids

Distributor's Name:

Herbalife Identification Number:

Authorization Reference Number:

Order Number	Stock No.	Product Description	Quantity
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The personal information entered on this form will be used by Herbalife to process your request, to fulfill all legal and contractual requirements, and for other business purposes as described by our privacy policy, located at https://www.herbalife.com/privacy-policy. Herbalife or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy@herbalife.com/privacy-policy. Herbalife or its authorized third parties may contact you directly for these purposes. Contact us at 866-866-4744 or Privacy@herbalife.com/privacy-policy#CaliforniaSupplement). A paper copy is available upon request.